

CITY OF MINNEAPOLIS
350 SOUTH 5TH STREET
ROOM 330
MINNEAPOLIS, MN 55415

612-673-3267

INVOICE DATE – 10-26-2010

INVOICE NUMBER – REG102610

Bill to:

Contract : HHH Plan

Research, Planning & Development Department
Att: Brian J. Morrissey
Hennepin County
A-2308, MC 238
300 South Sixth Street
Minneapolis, Minnesota 55487-0238

Re: HHH Coordinator's Position – Cathy Ten Broeke \$26,000.00

2010 Heading Home Hennepin Plan – Share of Cathy Ten Broeke's costs.

Total of invoice

\$26,000.00.

Send Payment to:

City of Minneapolis
Attn: Randy Hager
350 South 5th Street
Room 330
Minneapolis, MN 55415

APPROVED FOR PAYMENT BY BRIAN MORRISSEY
CONTRACT 4999A0-100
PO/RELEASE 443164

OCT 28 2010
FUND 10
CENTER 662020
ACCOUNT 52900

Entered 10/28/2010 1119

Human Services and Public Health Department

Office to End Homelessness

	2014	2015
Revenue		Admin.
Family Housing Fund Grant	\$ 25,000	\$ 25,000
HUD Continuum of Care		-
MHFA Young Families Pilot		-
Total Revenue	\$ 25,000	\$ 25,000
Expenditures		
Salaries and Benefits	\$ -	\$ 327,045
Salaries - Temp		161,328
Personal Services Agreements	-	-
Office Supplies	1,000	1,000
Mileage - Employees	4,500	5,000
Parking - Employees	3,000	1,000
Printing - Photocopying	6,500	6,000
Other Services	43,000	43,000
Public Aid - Stable Families and Coordinated Care	-	291,000
Conference Registration Fees	5,000	7,000
Business & Professional Travel	5,000	5,000
Total Expenditures	\$ 68,000	\$ 847,373

Grants	Total
\$ -	\$ 25,000
116,000	116,000
125,000	125,000
\$ 241,000	\$ 266,000
\$ -	\$ 327,045
-	161,328
116,000	116,000
-	1,000
-	5,000
-	1,000
-	6,000
-	43,000
125,000	416,000
	7,000
	5,000
\$ 241,000	\$ 1,088,373

Minutes of the Heading Home Hennepin Executive Committee April 23, 2015

In attendance: Heidi Schmidt-Boyd, Kristen Brown, , Lisa Thornquist, Mark Legler, Mikkel Beckmen, Matthew Ayres, , Ross Owen, Lisa Bender, John Quincy, Marion Greene, Jan Callison, Maria Hanratty, Bob Boyd, Brian Paulson, John Thorson, Jaime Halpern, John Knowland, Naima Khan, Rex Holzemer, Cathy ten Broeke, Matt Thiede, Andrea Brennan, Luke Weisberg, Chester Cooper, Doug Mitchell, Joe Kreisman, Abdi Muse, Kari Boe Schmitz, and Will Christenson.

Meeting called to order by Mayor Betsy Hodges at 2:05 pm. The conversation for today is the next stage of work – where do we go from here?

Opening Doors Initiative – Brian Paulson from Pohlads Foundation presented the work that MSP WIN has been doing on this issue. It is an opportunity and challenge with the recent reinstatement of work requirements for able-bodied SNAP recipients without dependent children. MSP WIN wants to address these dramatic cuts in SNAP benefits for “Able Bodied Adults without Dependents” (ABAWDs). They were terminated from SNAP benefits starting in 2015 and MSP WIN thought this could have been avoided. MSP WIN wants to better utilize a federal match opportunity (uncapped) in workforce dollars for people on SNAP. This connects to the Opening Doors initiative for people experiencing homelessness. Other states have drawn down much more money than we have. The states have used the money for clear pathways to housing and to meet work related requirements that SNAP beneficiaries have to keep food stamps. With improvement in the economy, many states lost the ability to waive work requirements. MSP WIN commissioned a white paper (attached) that documented that 32,000 people were terminated from SNAP – 70% had no other income, one third were homeless, and about half were in Hennepin County – 75% in Minneapolis. We weren’t providing support for these folks to meet work requirements and we left federal money on the table that could have helped meet those work requirements. We want to work with the state to use this more – 50% reimbursement on local expenses related to work related training and supports. It doesn’t have to be new investment; it could be current expenses, city, county, philanthropic. Would like to work with local partners to see what local investment we already have and what we could draw down from the federal government. We want the state to unlock this 3rd party match opportunity. Local employer investment in low income job training can be a match. USDA is encouraging states to tap into these funds. The federal agency tripled its staff size to provide technical assistance. There is a bit of a bottleneck at the state in how to respond to this opportunity. Counties and other government folks could help the state understand how this could work. There is an intersection of a lot of interests here. Homelessness is one piece of this puzzle. We want to go beyond a pilot to make this option statewide and broad.

Discussion: What has been asked of the state? So what do we do about this? This program has flown under the radar and is under-resourced in Minnesota. DHS has subcontracted this work out to DEED. Rex is meeting with DHS regarding this issue. The employment training portion has been farmed out from DHS to DEED and then under-resourced. Rex will start with DHS but need to get the state’s interest here. Hennepin County would be interested in putting in resources to figure out technical side of this. This would have a huge impact on our shelters if we can raise their incomes. In Hennepin, 16,000 out of 130,000 on SNAP were terminated because of this ABAWD change.

Hennepin Career Connections: John Thorson presented on this initiative in Hennepin County. The challenge is to prepare job candidates to meet job demand – especially with impending retirements. If we can move clients into jobs, that is a return on investment. Hennepin Career Connections has developed a training course to prepare people for Hennepin County government jobs – a career pathway catered to employers’ needs. Hennepin County is now in a position of needing to hire a lot of people. So looking at pathways to employment and finding that they aren’t meeting our needs. Hennepin County employs 8,000. One third will be retirement ready in 3-5 years. So we are using Career Connections and MNSCU to develop customized training. The Human Service Rep (HSR) position is the first effort. We have 600 HSRs and a high turnover position. It is hard work. It is also a gateway position for other positions in human services. Learning the 3 computer systems is an eight month process. So we hire 175 HSRs per year and lose 40% thru the training process. Hennepin County changed this in the last six months. Thru DEED fast track grant, Hennepin developed training, credentials thru MCTC, internship positions, job shadowing, and training program to hire cohorts of 35 employees at a time. Hennepin is getting a better retention of these staff. We are also working with other employers to offer this pathways for their job openings too. We are also using this as an opportunity to help county involved youth (CIY) move into stable jobs. We are developing relationships with school districts to promote re-engagement of these county involved youth with schools. We are trying to get these youth onto college campuses so that the CIY could use both high school credits and college credits together.

Discussion: Barrier of criminal history? Yes, we are addressing that. Working with County Attorney and Corrections. How do we deal with this as an employer? We are examining what are statutory barriers, policy barriers, or no barriers to specific job classes. Yes, also working on jobs with limited English. We can also use other language skills. City of Mpls is also looking at a similar strategy – creating entry level job classes that don’t require credentials.

How much have the city and county talked together? Hennepin started by looking at how to make this work for Hennepin County as an employer. Working with Mpls Workforce Investment Board.

Can we work with the ABAWD folks too. OEH has developed an “Opening Doors” group and both the ABAWD folks and the County employment folks are working together on this issue. MSP WIN has helped to launch what Hennepin is doing.

Post ten year plan: The Office to End Homelessness (OEH) has had conversations with the community on what does a post ten year plan community look like (handout). HHH has brought focus, accountability, urgency around the issue of ending homelessness. The role of OEH is a convener, catalyst, focusing resources, educating, rallying.

Discussion: Plan has made it clear that homelessness is not just about housing. A lot of other systems and issues need to be dealt with, internal to government. The plan was a good vehicle with which to make that point.

People want us to focus, but go bigger. Focus on this set of people but leverage relationships. There is a tension there. We built a lot of relationships between city and county but there are limitations to that. So understand the impulse, but doing that does run the risk of losing focus. Can’t keep doing everything

we've been doing without getting change. We need to do more. What is the thing that makes the most sense to end homelessness for people?

Hennepin County has done well in changing the dialogue that it isn't just a homeless system responding to homeless people. It is a bigger system issue. Go bigger but target the resources to the people who need it the most. We can't be successful to end homelessness if we only work with homeless programming. Other systems talk all the time about how tough it is in other systems to work with people when their clients' housing is unstable. If we can bring the solutions for homeless people to those bigger systems, we can help them solve their problems too. (add suburban homelessness and suburbanization of poverty – as a laser strategy for emerging issues). The role of leadership, collaborator, convener is really critical.

Setting specific measurable targets and goals is important – even if we don't want another ten year plan. Perhaps shorter time frames to be more nimble. A strength of this work has been in setting ambitious goals. Continue to be as specific and goal-driven as possible.

It will take a lot of discipline on our part to both put together a plan: plan our work and work our plan. But also on the front end, we need to know up front what the measures are, so if we work on employment, we need to be sure that it impacts people experiencing homelessness. It has to be about people experiencing homelessness, not about employment.

Hennepin Health has been living in that intersection. We need to connect these data systems. In HCMC, we are developing a proxy measure of homelessness from hospital data and it is important to those preparing people for discharge. Need to continue that work. Hennepin Health very willing partner.

Updates:

Stable Families Initiative: Completed first year of two year pilot (handout on outcomes). Family shelter use is down about 20% from last year. Stable Families Pilot – probably 70 families not in shelter due to the pilot. Addressing re-entry to shelter. 91 percent of prevention families did not return to shelter. 98% of young parent pilot did not return to shelter. Participating in education. Next steps – looking at how to move them into operations. Want to continue to get rent subsidies and funding for enhanced employment services and case management.

National Housing Trust Fund: This federal legislation was passed around the time of the ten year plan. It is finally being monetized so states can receive NHTF dollars. We would like to prioritize extremely low income households. Minnesota is applying for these funds.

Single Adult Shelter Changes: Salvation Army Harbor Light shelter announced last week that they are setting a capacity of the number of people they will shelter. They will no longer shelter people in their chapel or in the hallways. Up to 100 people have been in the chapel. Right now, they plan to implement this new policy in June. OEH would like to see a step-down approach to this rather than simply closing their doors. They previously made the move to close their doors at 10:00. That did drop the nightly census at Harbor Light but there are still people in their overflow spaces. They have 184 beds for

disabled adults. The “Secure Waiting” system can accommodate about 400. At last report, there were 46 women in overflow and 70 in Secure Waiting spots. We would especially like Salvation Army to keep space for women until we can find a solution. Also Hennepin County funds two overflow winter shelters. They will close May 1.

Staffing: We have a new staff position that will work to organize the single adult shelter system.

Zoning of Shelter: City Council member Lisa Bender reported that the City looking at zoning restrictions on shelter. Staff have looked at other cities. We are the only city that regulates shelter this way. Staff are putting together a matrix of other options. If anyone is interested in learning more, contact Councilmember Bender.

We will meet again in September. Meeting adjourned 3:30.

Minutes of the Heading Home Hennepin Executive Committee January 28, 2015

In attendance: Allan Henden, David Hough, Heidi Schmidt-Boyd, Kathie Doty, Kristen Brown, , Lisa Thornquist, Mark Legler, Mikkel Beckmen, Shane Zahn, Matthew Ayres, , Tom Fulton, Patrick Troska, Ross Owen, Marcia Fink, Lisa Bender, Steve Cramer, Amy Stetzel, John Quincy, Ray Hoover (Marion Greene aide) Lisa Bender, Allyson Lueneburg, (aide to Jan Callison), Maria Hanratty,

1. Meeting called to order by City Council Member John Quincy at 1:37 pm.
2. New members to be inducted into the Heading Home Hennepin Executive Committee: Patrick Troska to represent the foundations. Steve Cramer, member, will be co-chair to replace Rev Jim Gertmainenian. Chet Cooper (head of Corrections) will also be on the committee, although he is unable to make this meeting. Patrick Troska said that the Phillips Foundation has been around for 70 years. Focus is poverty reduction. Funds at the systems and policy level. Unanimous approval of their addition to the executive committee.
3. Year in review: Last year we made ending family homelessness a priority in the office. Made some changes in shelter policy, launched Stable Families Initiative, improving economy. Last week, we were 34% lower than a year ago. Really a positive beginning to this year. Single homelessness remains steady. First precinct, Steve Cramer, and Mikkel asked Salvation Army to impose a curfew – immediately a drop in their secure waiting overflow by 60 people a night. Hoping that the launch of coordinated assessment should help us get a reduction in these numbers. Youth shelter use remains stable. Only have 60 beds. A lot of housing in development for youth. Many pre-development proposals. Brooklyn Center ribbon cutting this Friday for the shelter/transitional housing. Youth are 15% of adult shelter system and 30-40% of the family shelter system. Unsheltered graph – primary intervention is street outreach. Roughly 200 active panhandlers in the community – 75% homeless. Profoundly affected by mental health and chemical dependency. Very long-term homeless. 80% male. Very disproportionately Native American. HUD requires an annual point-in-time count. Just completed it last Friday. Rental housing market remains very tight. High rental cost, compared to fair market rent and government benefits. Cash support is slowly declining. Perhaps sign of better economy.
4. 2014 Accomplishments. First priority is advancing the housing agenda. Multilevel systems change – completed Top 51 pilot and integrated it into business. Expanded shelter hours at Catholic Charities and Simpson. Tracy Berglund from Catholic Charities says that there is a profound attitude change among shelter guests, appreciating a good night sleep. County case workers are connecting with them at the shelter. Lots of good work in the office – Stable Families Initiative, Coordinated Assessment, relationships with the state and suburban Hennepin around FHPAP funding.
5. Families experiencing homelessness. Rapid Rehousing policy changes. City of Mpls put additional money into the housing trust fund. Case planning now happens for families in shelter at 30, 60 and 90 days. Mayor announced the Cradle to K recommendations, including housing stability for every child age 0-3 in Minneapolis. Stable Families Pilot. Commissioner Green got county funds for presumptive eligibility for child care for families leaving shelter. Additional state monies for child care, although there is still a long waiting list for subsidized child care.

6. Stable Families Initiative. 2014 put the pieces into place. Families get housing subsidies, case management, enhanced employment services. Outcomes: decrease in family shelter use, decrease in repeat shelter use, increase in family stability. Shelter use down 15% in December. The majority of families in the pilot have stayed out of shelter. All our funding was renewed for 2015. Prevention component: light touch but needed more services than we originally thought. We found that families needed more employment services. 2015 is about running the programs and identifying the pieces that are working and put them into our operations. How do these operational pieces fit with Coordinated Assessment. Had meeting with the contracted case managers. Case managers noted the energy of the young parents.
7. State of Minnesota update. State plan launched a year ago. Feb 6 Wilder Foundation 10-12 has first report to community. Also 2015 priorities. \$162 million in bonding for affordable housing in last year's legislature. Reviewing 9 of the biggest systems in the state and how can they be better accessed for people experiencing homelessness. Child care came out as a big priority. Will start implementing changes in foundational service practice – such as understanding the housing of the people you are serving. Initiative to reform Group Residential Housing. Veterans registry. Largest training of Homeless/Highly Mobile liaisons. Restructuring HMIS. Line item in the state budget to fund HMIS. The Phillips Foundation has helped fund this systems change with HMIS. State budget would double money for HMIS. Priority in 2015 – maximizing Medicaid funding.
8. One of the tasks of the Exec Committee is to hear reports from the HUD McKinney Vento funding committee. Annual CoC allocation \$10 million for homeless/housing support services. The funding increased with the increase in fair market rents. We just learned this week that all of our main projects were approved. Also 3 new projects that we ranked higher – one Rapid Rehousing project and two Permanent Supportive Housing. We also got a local CoC planning grant for the first time in years. Can use it for planning, administration, and Coordinated Assessment. Point in time count conducted last week. This committee will oversee this process and reporting to HUD. CoC is looking for potential new projects in case we get more money from HUD. Due at end of February. Allan passed out a priorities list that the state has asked local CoCs to comment on. Allan plus Office to End Homelessness have priorities (1) families, (2) youth, and (3) singles. Subpopulations called out: families with extremely low income (below 30% AMI), transitioning youth, young parenting families, seniors, and severely mentally ill. Can we highlight or give priority points for proposals that can address people of color – especially Native American. Board action to approve the staff recommendations. Approved unanimously.
9. Hennepin County and City of Mpls also receive Emergency Solutions Grant funding. Suburban Hennepin - \$203,197 plus funds from Hennepin County target suburban residents with rapid rehousing. Super RFP to allocate funds from several funding streams - \$6.5 million to be allocated over two years. Ideally, want to include Mpls ESG dollars but right now, Mpls has its own process. City ESG gets almost \$900,000. Used to be called Emergency Shelter Grant and funded shelters. Federal HEARTH Act required that the use be expanded beyond shelter. 60% has been retained by the city for shelter costs. \$150,000 goes to St. Stephens Street Outreach, The remainder, \$262,768 for rapid rehousing. Contracting with St. Stephens and Catholic

Charities for singles, families, and youth. We would like to see the service portion of city ESG rolled into the joint RFP with the county. OEH staff will be talking with CPED about this.

10. Cradle to K – press release yesterday with draft proposal. Some good recommendations around the health of children age 0-3 in Minneapolis. 3 key components – quality care, enriching activities, stable housing. Final meeting coming up.
11. 2015 Work Plan: Coordinated Assessment, Youth, Employment, Families, Veterans. On the horizon: DHS housing alignment, HC board housing retreat, workforce Investment Opportunity Act (WIOA) changes, Connections Project RFP. David Hough report that the County is working with MCTC to grow our workforce. Hennepin has a client case file on ¼ million Hennepin residents. We need to find ways to support these folks to grow their careers and Hennepin can help hire them.
12. Coordinated Assessment: Federal mandate to coordinate homeless services from shelter into targeted housing intervention. Hennepin has 40-45% of homeless population in the state. First time our community has rethought the system as a “system.” Hennepin.ca.com has all the info of CA. A lot more local control of HMIS. We are hiring an HMIS local system administrator. We can use HMIS for planning. Two other positions – housing referral coordinators – to work with the list of folks in shelter and the vacancies that are funded by homeless dollars and match the need with the opportunity. Currently testing the CA system at our family shelter system – entering data into HMIS. Full implementation of families by May 1. Then we will integrate the housing matching system. Then we will work with singles. Swipe cards, coordinated tool. Then phase 2 with single shelters – 11 shelters with no specialization. Perhaps a youth focused adult shelter, a seniors focused adult shelter, a working adult shelter, etc. For youth, we want a metro wide system so will implement with the other metro counties.
13. Summit - Twin Cities one of 12 communities brought together by Secretaries of HUD and Labor. Learned a lot about how other communities are connecting homelessness to jobs. We held a job fair for homeless families in December as a result of this. Saw opportunities for waivers from federal rules. Now having a working group called “opening doors” with participation from DEED, providers, county, city.
14. What is your organization doing that intersects with preventing and ending homelessness? Our job is to figure out how to leverage the work of the Exec Committee members to coordinate this work. We will ask for this information off line, then talk about this at the next meeting.
15. Other member updates: Lisa Bender is looking at how we regulate homeless shelters. We require shelters outside of downtown being limited to religious facilities. She is interested in getting feedback on this. Pipeline meeting next week. Faircloth opportunity has site in south Mpls. A weeklong “project homeless connect event” at the Adult Opportunity Center. So instead of doing Project Homeless Connect twice a year at the convention center, we will do it more often in the community. OEH continuing brown bag series every month – fourth Wednesday, noon, Simpson shelter, 28th and 1st Avenue South. Andrea Brennan was just hired as the Housing Director for City of Minneapolis. Nicollet Mall redesign work continues. The extension of shelter hours (showers and hours) has been helpful.
16. Meeting adjourned 3:02 pm.

Minutes of the Heading Home Hennepin Executive Committee– May 22, 2014

In attendance: Heidi Johnson-McAllister, Allan Henden, Bob Boyd, Tom Fulton, Heidi Schmidt Boyd, Shane Zahn, Jennifer DeCubellis, Mayor Betsy Hodges, Abdi Muse, Gretchen Nicklass, John Knowland, Luke Weisberg, Mikkel Beckmen, Jan Callison, Dave Hough, Kristen Brown, Rex Holzemer, Lisa Thornquist, Mark Legler, John Quincy, Maria Hanratty, Jim Gertmeinian, Steve Cramer.

Meeting called to order by co-chair, Commissioner Callison at 8:35 am.

1. The committee reviewed the recommendations of the subcommittee on governance structure for this body. New HUD rules require that the Continuum of Care for Hennepin County have an elected governing board. The charge of the executive committee, its membership, and job description are attached. Mikkel and Matthew clarified the role of the executive committee, vis-à-vis the role of the McKinney-Vento Funding Committee. There will be several subcommittees reporting to the executive committee, including funding priority, coordinated assessment leadership group, provider workgroups, and the pipeline group. After discussion and clarification, the executive committee approved the structure and membership as presented by the subcommittee.
2. Annual Community meeting and follow-up
 - a. Approximately 250 people attended the community meeting held in November 2013.
 - b. The Single Adult group has launched several initiatives in 2014
 - i. Training on GRH
 - ii. Transgender-sensitive shelter space
 - iii. Storage
 - iv. Day shelter
 - c. The Youth group has met as a metro-wide group. There are four main areas of interest:
 - i. Support for self-sufficiency
 - ii. Connecting systems and resources
 - iii. Shelter
 - iv. Housing
 - d. Families Service Network has met since the inception of the ten year plan. Their areas of interest are:
 - i. Prevention
 - ii. Diversion and services to families who are diverted
 - iii. Payment for shelter
 - iv. Specialized shelter
3. Dashboard and Progress of Ten Year Plan
 - a. Mikkel presented a high level visual of our work on the plan. Most of the work has been completed, as indicated by the green boxes. There are still some elements of the plan that need work, most particularly in the development of affordable housing for families. Commissioner Callison noted that A-GRAD has done some work on the recommendation “enhance truancy interventions for youth.”

- b. Heidi gave an update on the Stable Families Initiative. It was launched in early 2014 in response to a high level of families who came back to shelter within two years and the need to provide a more intensive intervention than they received the first time. There are four interventions in the initiative and some of them have both a control and experiment population to ease evaluation. The Office to End Homelessness has contracted with the University of Minnesota Evaluation Studies Institute to conduct the evaluation.
 - c. Mikkell presented the work of the Downtown 2025. There are six workgroups that have formed to develop a multi-prong strategy around ending street homelessness:
 - i. Daytime activities
 - ii. Public education/PR
 - iii. Housing – new development
 - iv. Housing – rent subsidies
 - v. Outreach
 - vi. Youth strategies
 - d. The Pipeline group is being led by Tom Fulton of the Family Housing Fund. It has met a couple times this spring and will continue to meet monthly to support housing development going through the “pipeline” to completion.
 - e. The State Plan to Prevent and End Homelessness was approved by the Minnesota Interagency Council on Homelessness last December. The full report is available at www.headinghomeminnesota.org. The focus of the plan is on the state’s role in setting policies and supporting the safety net. They are gathering consumer and provider input right now.
4. Coordinated Assessment – Matt White from Abt and Associates was streamed into the meeting to give a high level overview of Coordinated Assessment. He has been hired by the Office to End Homelessness to help lead the community process in developing our plan. Matt has done similar work in other jurisdictions and brings that experience to help us craft our own response. Matt and team are coming to Minneapolis about every five weeks as we develop and roll out the plan. We will try to schedule one of his visits to coincide with the next executive committee meeting.
5. Meeting schedule: We plan to have this meeting convene three times a year- September, January, and April/May.

The meeting adjourned at 10:30 am.

Minutes of the Heading Home Hennepin Executive Committee September 24, 2015

In attendance: **Heidi Schmidt-Boyd, Kristen Brown, Lisa Thornquist, Mark Legler, Mikkel Beckmen, Matthew Ayres**, Ross Owen, Lisa Bender, John Quincy, **Marion Greene, Jan Callison, Bob Boyd**, John Knowland, Matt Thiede, Andrea Brennan, Doug Mitchell, **Kathie Doty, Markus Klimenko**, Dave Hough, Shane Zahn, Eric Grumdahl, Allan Henden, Danielle Werder, Mercy Das-Sulc, Emily Samsel, Zachary Hylton, Jennifer Schuster Jaeger, John Quincy, Melisa Isles (sp?), Maria Hanratty, Steve Cramer, Luke Weisberg, Megan O'Meara

Meeting called to order by Commissioner Jan Callison, at 1:35 pm.

Mikkel – Final meeting of this year. Typically meet Jan, April, September. Summary of what staff have done this year. Mikkel is a share employee. The staff is small – 6 staff.

Danielle Werder – new hire to work on redesigning the single adult shelter system. Currently looking at reduced capacity in shelter and tracking its impact. Also new member of the CoC funding committee. Danielle is presenting a framework on a shelter redesign to the 5 single adult shelters. May have some policy implications.

Heidi Schmidt-Boyd – Manages the Stable Families Initiative. Working to make it “business as usual” based on pilot results. Got funding for enhanced employment services and better integration with county services. Working on case management for this. Focusing on employment: Also Opening Doors to Employment and Connections Project – one of 5 communities to get national grant. A lot of technical assistance to identify promising practices and testing them. Working on better connections between city, county, and state employment systems. Youth Outreach – Mikkel approached by youth community last fall. Heidi coordinating meetings with community members to broaden the concept of youth outreach.

Lisa Thornquist – work with SSHS on unsheltered quarterly count. Also work on some ad hoc evaluations – Top 51 report showed promise of moving long term shelter users into housing. HOMES court evaluation also has promise of reducing recidivism and other services. Final report to Top 51 – make it available. Change in unsheltered – not really. 40% Native American (versus 1 percent in our county). How much does the unsheltered represent those who would need shelter. Most are people who don't want to use shelter – veterans, chronic inebriates.

Mark Legler – a lot of great work on outreach. Organizing a group of providers from all age populations to meet and align on policy issues. Mapping all the outreach and inreach activities. At times, dozens of people working to connect at the same time. Working on DT2025 Committee to end street homelessness. Meaningful daytime activities committee is working to provide storage downtown so that people can keep their possessions safe while they go to work or apply for jobs. Committee also mapping services downtown to develop mobile application. Also does weekly shelter report – a comprehensive point in time count.

Matthew Ayres – Working on Coordinated Entry – huge HUD mandate to redesign the system. Working closely with Matt Thiede to help the shelter system to move to a coordinated sharable information database, for intake into shelter and move to housing opportunities. Single adults will be the next phase to roll out. A youth process is also in development. Also working on seniors. A lot of seniors in shelter without a clear solution. Also working with Homeless Management information System (HMIS). Serving on the statewide taskforce and several subcommittees.

Eric Grumdahl – special advisor on ending veteran homelessness. Today 20 vets are moving into Upper Post Veterans Community – today is the first time since we started tracking vet homelessness that we housed more people than we newly identified. Saw a significant drop between 2011 and 2012. Perhaps because HUD-VASH was used to target the most vulnerable veterans. Static since then but have seen a reduction in unsheltered. The path to end vet homelessness is (1) a named registry and (2) strategies that work in all parts of the state. MN Dept of Vets Affairs developed a registry – 1-800 number (vet linkage line). Online database with names shared to the agencies that are on the signed release. We believe this strategy can be replicated with other populations. 336 individuals identified so far. Confirmed 265 are veterans. 132 have been housed to date. 204 not housed, 139 are known to be veterans. Establishing veteran status opens up a lot of benefits. We have seen a decline in the number identified each month and an increase in the number housed. Except for the August “Stand down” where we identified a lot of new veterans. Half of the newly identified veterans each month are chronically homeless – so they have been in our community for a long time. MAC-V is doing some analysis of the “stand down” registrants to see what is happening. Three key challenges: (1) ending vet homelessness is a good example of how we could end homelessness for other populations – we have sufficient resources for this population. Mayors Coleman and Hodges will host a landlord event to challenge property owners to house more veterans. (2) Hennepin County made a significant challenge to house 70 veterans in GRH. However, it is difficult to match the housing opportunities with the vets who are the best financial fit – but they have chaotic substance abuse or mental health issue that makes it difficult to live in independent housing. (3) We want to ensure that the vets who are housed are the ones who are the most vulnerable. Statewide, we are making significant progress. Hennepin County has the largest concentration of homeless veterans, three times more than any other community. We have turned the tide in Hennepin County and are making progress toward our goal. It is possible that we can get to our goal by the end of the year but we need to keep a coordinated push. Hennepin County was recently designated as a Veterans Home community which brings deep technical assistance. We also have additional SSVF funding (check with Matthew). Functional zero – how are we defining this? Federal guidance coming soon.

Chronic homelessness in Hennepin County – Mercy – we have more permanent supportive housing units dedicated for chronically homeless families than we have chronically homeless families. Our shelter numbers are down and we do such a good job of working with families that we don't have families who are homeless more than one year or four or more times in the past three years. We continue to prioritize chronically homeless families for our PSH units. We have capacity that exceeds our needs. So we reissued the RFP because we don't want to add more PSH dedicated to chronically

homeless families. Want to still push PSH for chronically homeless single adults. HUD has given us the ability to offer these units to other homeless families.

CoC – Mercy das Sulc is now the CoC coordinated – Allan Henden will continue to work with CoC efforts as a transition. CoC has made a decision to remove a project from CoC funding – Streetworks. They were notified two years ago that they would likely not receive future funding from CoC. The priorities of CoC HUD funding is on housing and income, which isn't a good match to the work that Streetworks performs. The 2016 NOFA (Notice of Funding Available) just released last week. The submission will have to be approved by the subcommittee of this Executive Committee. Mercy has already convened a group between Housing and Homeless Initiatives and Office to End Homelessness to start planning the community-wide application. The funding breakout is a little different than previous years so there may be some programs that cannot be refunded. About \$10.7 million in renewal amount. 85% is for Tier 1 (highest priority) programs. 15% is bonus funding we are likely to be awarded. Also allows funds for planning grants.

Seniors in shelter – growing number of seniors in shelter – see a bubble of middle age shelter guests that are aging. 12% growth of seniors in shelter. Our difficulty is connecting people in shelter with mainstream resources. Shelters become the dumping ground of people who don't survive in other shelters. One is 79 years old and spent 2000 nights in shelter. Many have significant health issues. State legislation has disallowed nursing homes from discharging to homelessness, which has reduced admits of homeless individuals. Many have mental health issues but are not a harm to self or others, but vulnerable and shelter is inappropriate. Working with Chamberlin Edmonds and SOAR to increase benefits. Many over age 65 don't have social security benefits. Targeting Homeless Access Team to work with those age 65+, working with the highest users of shelter. Working with MPHA to prioritize some units for seniors. But many of the shelter have criminal backgrounds. Working with shelters around discharge from hospitals so that shelters aren't responsible for people who can't self-care. We are seeing an aging homeless street population and we don't have the answers.

Single women in shelter – 3,382 women in 2013/14 in shelter. Median of 6 nights, but average of 32 nights. Cap set at Harbor Light on number of women they will shelter each night. So we are looking at who these women are so we can develop solutions. Over 200 women have 100+ nights in last two years. Top 50 stayers, 1.5 percent of all women, but 20% of bed nights. Age distribution is from young to old. Median age 40. Less women of color than the family shelter, but still disproportionately African American and Native American. 17% have had a chemical dependency intake. 17% had adult services intake. 8% had adult protective services. Didn't look at adult probation – would be good to look at. 87% are on medical assistance. 40% get GA. 27% SSI. How many are from out of state – we don't have the data on singles. The bulk of our shelters are the day by day “secure waiting” spaces. We allow people to choose which shelter to stay in. Some people with money can choose to use one of the secure waiting space. We want to put a more rational system in place to ensure that shelter is reserved for those who have a housing crisis. We should look at how women use Simpson versus Harbor Light.

Events of note for remainder of 2015:

1. City of Mpls budget process – some pieces related to ending homelessness. Some money in housing trust fund for the development of affordable housing for ending family homelessness - \$1 million, 30% and below area median income.
2. Extremely affordable family housing design summit. OEH co-sponsoring summit, policy, zoning, and architectural design. To respond to a slowdown of development of extremely affordable housing. It cost a lot to build an affordable housing unit and to sustain the family in it. Hope it kicks off an implementation group.
3. Annual meeting – October 9, 1-4 pm. Annual gathering of the community. 250 people. At the Convention Center. Jennifer Ho from the national HUD office will be a speaker.
4. Annual report coming out soon. Our final report will come out shortly after the plan ends, so early 2017.
5. Board retreat on housing October 22.
6. Mikkel asked to join a leadership council of the National Alliance to End Homelessness. Hennepin is hosting the next meeting in November.

Update from City Councilmember Lisa Bender – planning commission will look at zoning issues around shelter. Minimum wage study available tomorrow – looking at \$12 and \$15 minimum wage for the community. Andrea and staff are working on a housing market report with gaps identification.

Looking ahead to 2016.

1. Employment – tracking initiatives - Workforce Innovation and Opportunity Act gives us some opportunities – 15% set aside can be used to address vulnerable populations. Increased focus on working with people with barriers. Waiting to see how the state will define this. Also, SNAP-E&T is new focus in Hennepin County. Deb Huskins is working with Hennepin and Ramsey and state to figure out how to roll out the federal matching dollars for locally spent funds on employment services. Can also be used for child care and transportation.
2. Ending street homelessness – Housing, education, daytime activities subcommittees.
3. Redesign the single adult shelter system
4. Local ordinance – camping policy. Dept of Justice has come out with a position, that if a community doesn't have enough shelter options, then ordinances against camping are illegal. The Harbor Light Center has allowed anyone in each night. Under new leadership, they are no longer going to allow more than their capacity. If they get to capacity and turn people away, then we would be scrutinized for our no camping ordinance.

Other issues brought up by Exec Committee members:

Need for shelter for two parents in the suburbs. It is a need that the suburbs are talking about but hasn't gotten much attention.

MPHA will be issuing an RFP – allocate up to 50 vouchers available to housing developers dedicated to families coming out of shelter. Also setting aside 40 vouchers for offenders coming out of incarceration. Also working with YouthLink for housing vouchers. This is a policy shift that has been really helpful – Minneapolis Public Housing Authority is a Moving To Work (MTW) agency so have more flexibility.

Working on the issue of housing providers who are screening out people who are homeless because of criminal histories. But if you are homeless, you often pick up criminal arrests. Sometimes they are screening people out with misdemeanors. We want programs to screen in, rather than screen out. (City of Madison Wisconsin ordinance – can only consider criminal history if it can be connected to tenancy.) DCEH has worked with Aeon to see if they can use more “screen in” rather than “screen out” policies.

MEMORANDUM OF UNDERSTANDING
BETWEEN THE
CITY OF MINNEAPOLIS
AND
HENNEPIN COUNTY

I. Purpose

The purpose of this MOU is to outline the responsibilities for managing and supporting the Director of the Minneapolis/Hennepin County Office to End Homelessness position. The Minneapolis/Hennepin County Office to End Homelessness was created to lead the implementation of the City/County Plan to End Homeless: Heading Home Hennepin. The initiative has engaged over 125 non-profit, faith, and business partners, as well as multiple city and county departments in the implementation of the plan. The office coordinates activities, addresses system and policy issues, provides public education, fundraises for various initiatives within the plan, and holds two Project Homeless Connect events each year. In addition to managing the Office to End Homelessness, the Director of the Minneapolis/Hennepin County Office to End Homelessness is a joint position between the City of Minneapolis and Hennepin County and represents the city and county on matters related to homelessness in the media, out in the community, and often at the Legislature.

II. Time of Performance

Services to be provided pursuant to this MOU will be performed from January 1, 2011 through December 31, 2015, or until (1) this MOU is expressly extended, amended or cancelled as provided under Section VI below, or (2) a new MOU is entered into which supersedes this MOU. The time performance of this MOU may be extended by the mutual agreement of the parties.

III. General Roles and Responsibilities:

The following shall be the key responsibilities of the City of Minneapolis and Hennepin County.

Hennepin County: Hennepin County will provide

- Day to day monitoring and supervision for the Homelessness Coordinator.
- Provide office space, office supplies and general overhead needs for the Director of the Minneapolis/Hennepin County Office to End Homelessness.
- Financial support to the City of Minneapolis for the Director of the Minneapolis/Hennepin County Office to End Homelessness' salary and benefits in accordance with Section IV.

City of Minneapolis: The City of Minneapolis will provide:

- Payroll services for the Director of the Minneapolis/Hennepin County Office to End Homelessness.

- Support the incorporation of the Heading Home Hennepin Plan into City program and outreach activities.
- Financial support for the Director of the Minneapolis/Hennepin County Office to End Homelessness position in accordance with Section IV.

Joint Responsibilities: The City of Minneapolis and Hennepin County will jointly be responsible for:

- Conducting performance reviews and approving salary adjustments for the Director of the Minneapolis/Hennepin County Office to End Homelessness.
- Development, review and reporting of performance indicators and work progress.

IV. Budgeting and Reimbursements

The City of Minneapolis will pay the base salary for the Director of the Minneapolis/Hennepin County Office to End Homelessness. Hennepin County will cover the space and overhead needs (office supplies, computers, etc) of the Director of the Minneapolis/Hennepin County Office to End Homelessness. In addition, Hennepin County will reimburse the City of Minneapolis \$43,000 annually to help cover salary and benefits. The reimbursement shall be made in two equal installments: the first due on June 30th; and the second due on December 31st, of each calendar year.

Both parties need to agree on any additional programmatic expenses not included in the program budget

V. Resolution of Issues

Either party to this MOU may request that the directors of the City of Minneapolis' Neighborhood and Community Relations Department and/or Finance Department and Hennepin County meet to review the activities carried out under this MOU. Additional staff may be included in any meetings initiated under this section as appropriate. Hennepin County and the City of Minneapolis will work collaboratively to identify, define, and resolve issues and process improvements that might be brought forward.

Any issues that are not satisfactorily resolved through this process shall be referred to a joint City Council/Hennepin County Board dispute resolution committee. The members of this committee shall be the City Council's Ways & Means/Budget Committee Chair (or appointee), the Hennepin County Board Chair (or appointee) and a third member that is agreeable to the directors of the City of Minneapolis' Neighborhood and Community Relations Department and Hennepin County's Homelessness Program.

VI. Cancellation, Amendment and Extension

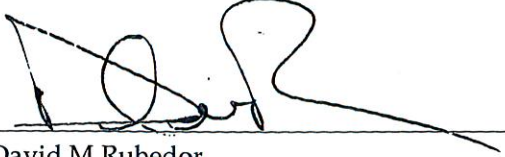
This MOU may be cancelled by any party upon sixty days written notice.

If cancellation is requested, reimbursement under Section IV will be made and based on actual costs incurred up to the effective date of termination and the limitations included in this MOU.

The MOU may be amended at any time by written agreement of both parties.

EXECUTED as of the December ____, 2010.

CITY OF MINNEAPOLIS




David M Rubedor
Director
Neighborhood and Community Relations

HENNEPIN COUNTY



Kristine Martin

Approved as to form:

 2-16-11
Assistant City Attorney Date
For City Attorney

Approved as to form:

 3/14/11
County Attorney Date


City-wide Contract Administrator

02.22.11

 3-15-11
County Administrator Date

RPD - 12/18/13

Purchase Order (PO) # 161971

Receipt # 259792

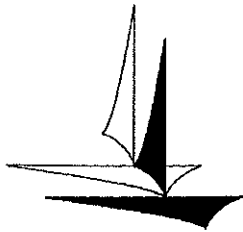
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Minneapolis
City of Lakes

**Neighborhood and
Community Relations**

David Rubedor
Director

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Minneapolis, MN 55401

Office 612 673-3737
TTY Line 612 673-2157
ncr@minneapolismn.gov

December 3, 2013

Randy Larson
Research, Planning & Development
A-2308 Government Center
300 South Sixth Street - MC 238
Minneapolis, MN 55487

RE: City Contract C-28737

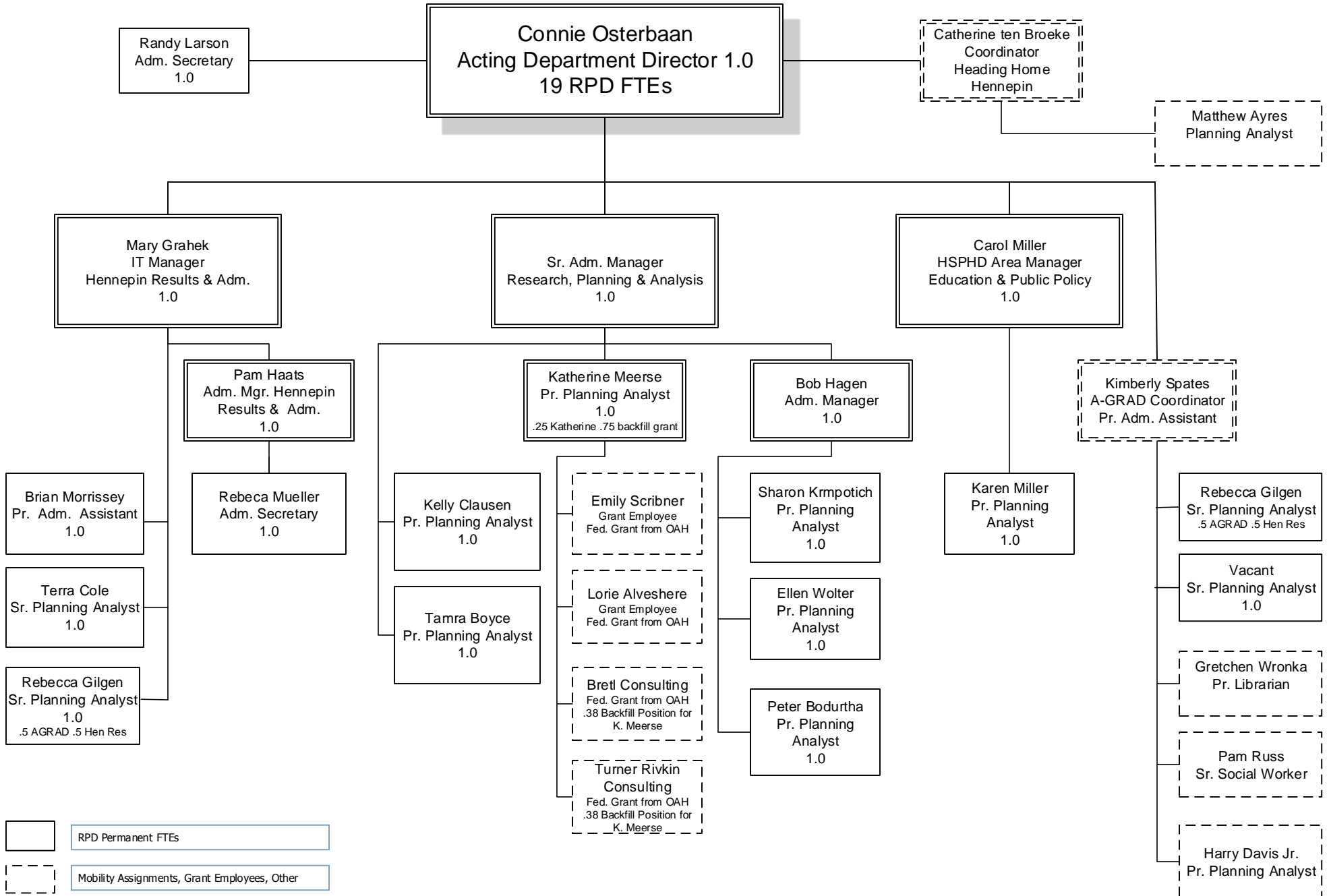
This letter is to serve as the invoice for \$43,000 to cover the Hennepin County share of 2013 costs incurred by the City of Minneapolis for the Office to End Homelessness. Please submit the payment to my attention at the Minneapolis Neighborhood and Community Relations Department.

Please contact me if you have any questions.

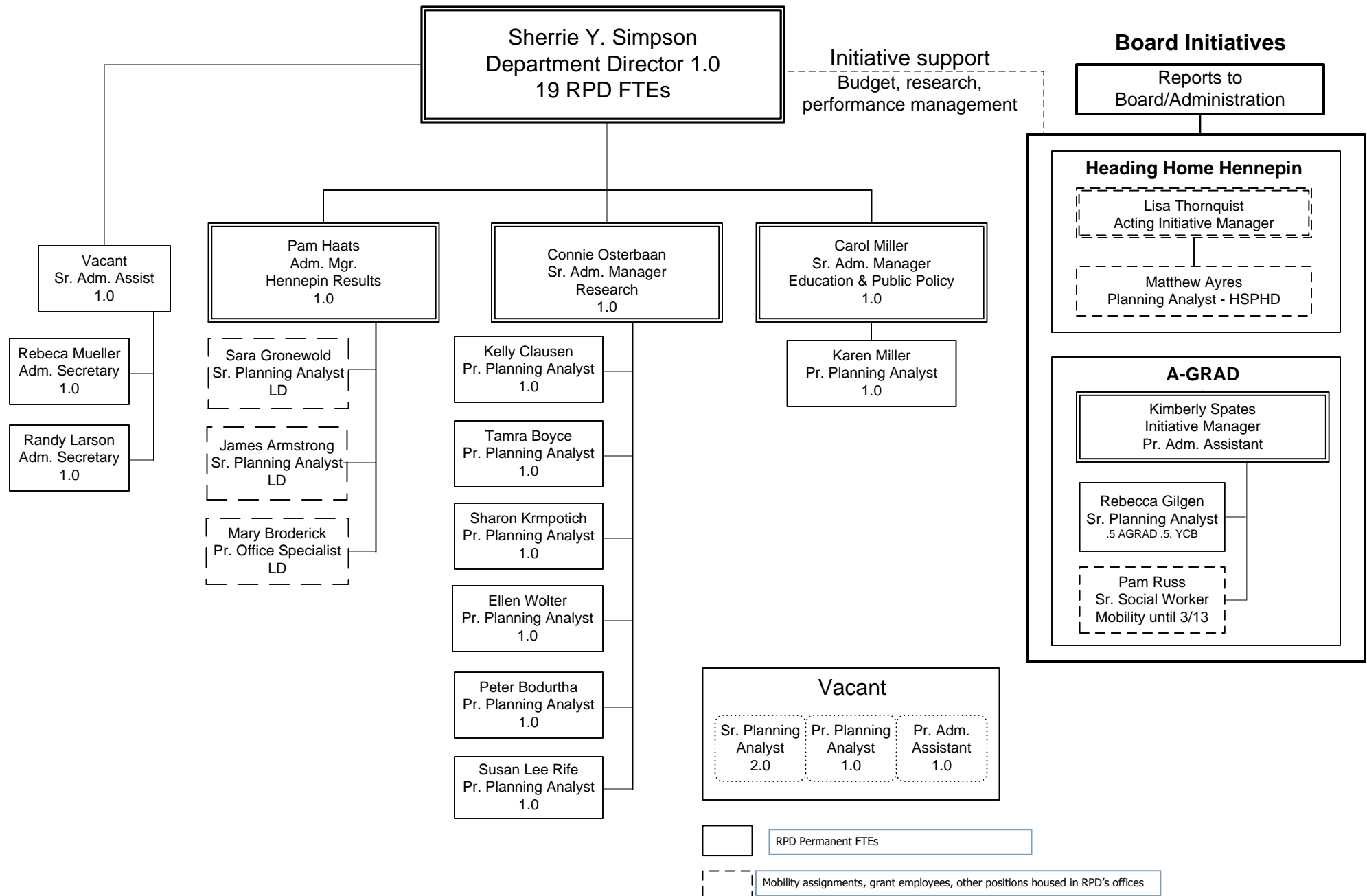
Howard Blin
Community Engagement Manager
651-673-3163
howard.blin@minneapolismn.gov

Sherie Supson

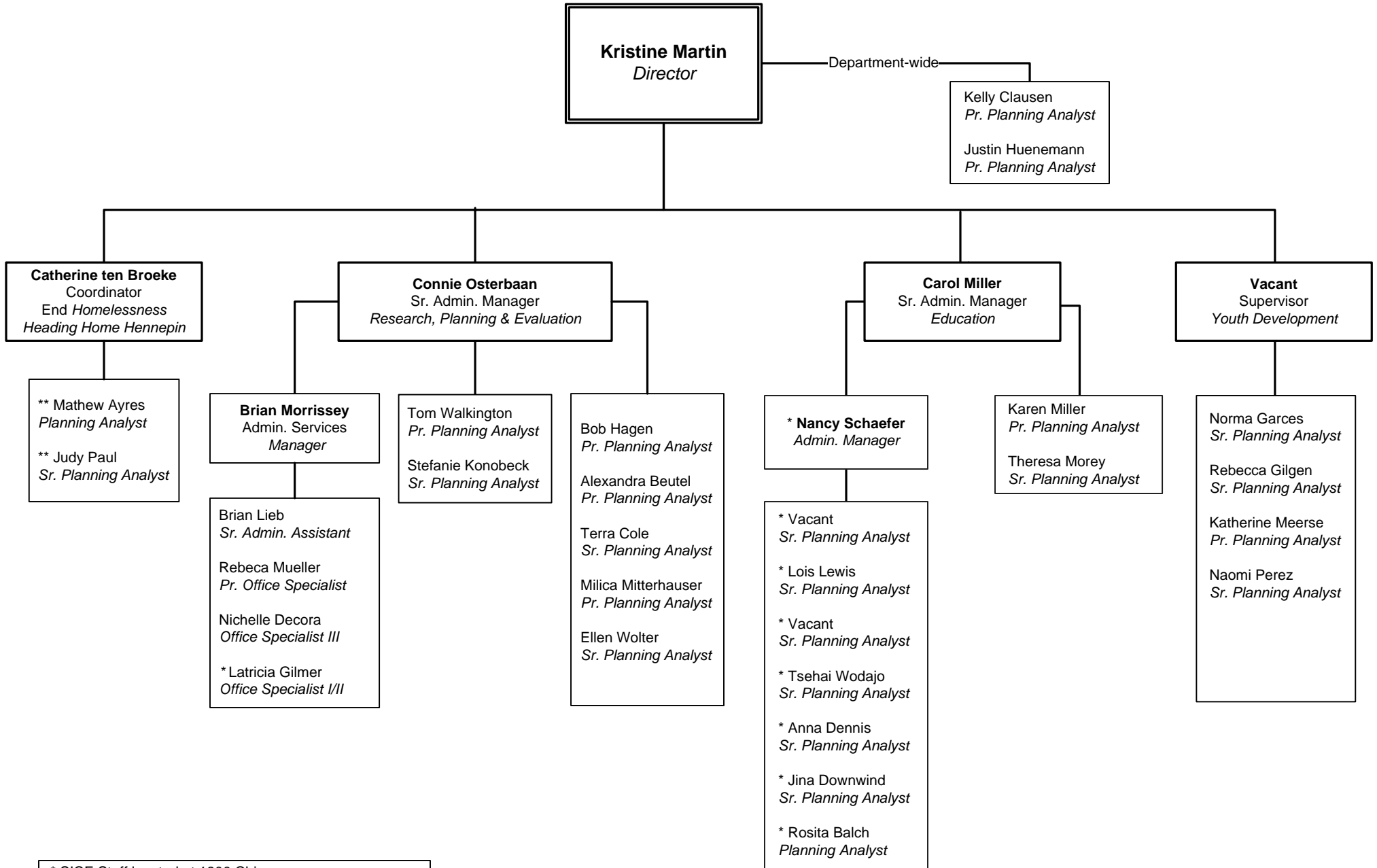
Research Planning & Development



Research, Planning & Development



HC Strategic Initiatives and Community Engagement Department June 2007



* SICE Staff located at 1800 Chicago
** HCGC 16th Floor